

**Shopper Number: #2577-A**

**Survey & Research Document Section 1 Batch C**

On receipt of this letter, you must send a text acknowledging receipt to (830) 310-5088 or (830) 320-2089

This letter is to notify you that the Mystery Shopper job you applied for has been considered. We sincerely apologize for the delay. Our specialty lies in the audit of commercial service centers where services are being rendered to the average population and to achieve our goal diligently we embark on mystery shopping on a regular basis. Our services are backed up with cutting edge professionalism developed over the past few years of hard-work & consistency which is shown in the integrity and reliability of our audit analysis and innovation. We provide High Quality data and analysis, Innovative approaches to research, Professional development and training in research methods and we forge partnership with businesses who require our raw data. In this envelope is the payment the company has issued out to cover your first assignment. \$2,470 includes your Assignment pay of \$470 with \$2,000 additional fund which you will use to execute this exciting Mystery Shopper Assignment. Read instructions carefully.

**FIRST ASSIGNMENT INSTRUCTIONS**

You will be evaluating Walmart Stores accessible to you. Our check covers all expenses & shopping taxes. You can make all the purchases of the Walmart Gift cards from one or more Walmart locations depending on your choice and Walmart locations around your locality.

The envelope contains check payment of \$2,470. Proceed to your bank and cash or deposit the check. If your bank will not cash instantly, you will deposit the check which will clear the bank the next morning and then you can complete the assignment after which you deduct your Assignment pay of \$470 to keep for yourself. There is a payment restriction on your check to prevent unauthorized withdrawal. Hence, you must text us before and soon as your check is cashed/deposited.

You are to take \$2,000 to any two Walmart store(s) of choice and purchase a total of Ten (10) \$200-per-card Walmart Gift Cards totaling \$2,000 Walmart Gift Cards either by paying with Cash or Debt/Credit Cards at the Walmart store. In some of these Walmart locations, many customers have reported that sales were only allowed to randomly selected people considering the high number of gift cards being sold daily and also they had their funds not loaded on cards and was not available to use. Your job is to survey and rate this service and make sure all your purchased cards are properly sold to you.

Note that Walmart is the only store the WARMART GIFT CARDS are sold. Only accepted card is WARMART GIFT CARDS only (There is a type of card named Walmart gift card and it is not a general or group name). Do not purchase Walmart VISA/MASTERCARD Gift Cards, OneVanilla/Vanilla Gift Cards and Walmart Money Cards. This will not be accepted. There are no sales tax for buying Walmart Gift Cards. Be reminded that some Walmart Stores may have a maximum amount you can purchase (Purchase up to their limit and complete the purchase at another Walmart store. Be sure to inform Survey Supervisor before proceeding in such situation).

It is important that you remain as discreet as possible as in order to counter any idea that you are conducting a survey to see the quality of their service and product and to preserve aim and objective of this assignment. Discretion is a big part of the Mystery shopping code. To get proper assessment and bonus, send a text to the contact number (830) 310-5088 or (830) 320-2089 as soon as you withdraw cash from your bank and ready to complete rest of the assignment at the store to capture actual assignment timing on your profile. You are expected to complete the assignment as soon as possible. Frequently asked questions are below.

**Q: Will I be asked why and what I am purchasing gift cards for?**

**A: Yes You may be asked and questioned. We recommend you do not state it is for a survey assignment because you will not be allowed to continue your purchase at that store and you thereby fail the assignment. You can state its use as birthday gifts, reunion gifts, wedding gifts, holiday gifts e.t.c**

**Q: What is the limit of purchase of Walmart Gift Cards at Walmart?**

**A: Most Walmart can and may allow unlimited purchases. However, Some Walmart limit your purchases to a maximum of \$1000 per transaction. You may have to visit more than one Walmart location to complete your purchases. Inform Survey Supervisor when proceeding to another walmart.**

**Q: Can I purchase gift cards using self-check out at Walmart?**

**A: Yes you can purchase gift cards using self-check out at Walmart for efficient, fast and stress-free purchase process.**

**Q: After the completion of my first assignment, when will I receive my second assignment and bonus?**

**A: Both the second assignment and your bonus will be mailed out a day after completion of first assignment.**

**AFTER CARD PURCHASES**

As soon as the purchases are completed, you must Text (830) 310-5088 or (830) 320-2089 and email [terrellmercer100@gmail.com](mailto:terrellmercer100@gmail.com) all the clear photos of the purchased Walmart gift cards Frontside and Backside of each card revealing all Codes (SCRATCH OFF THE SILVERSTRIP AT THE BACK OF EACH CARD TO FIND THE CODE) and also all the purchase receipts. We need to capture actual timing of purchases and along with cards details for analysis.

**AFTER COMPLETION**

You will fill up the PMA evaluation Form in your own words describing the live events in the process of carrying out your assignment at the store. After completed assignment with evaluation report and photos emailed in, you will hold on to the cards because purchased cards will be used in comparison with the second assignment which will be immediately mailed out to you with your bonus if you qualified.

It is advised that assignments completed within two days of receipt of this mail packet will receive a wage bonus of \$100 on the next assignment.

*\*Courier delays are considered when reviewing bonuses.*

*\*Checks cannot be cashed at Walmart. Do not attempt to cash/deposit check other than at your bank.*

*\*Any Gift cards purchased must be declared as at when purchased for immediate analysis with respect to date and time.*

*\*There is a type of card named "Walmart gift card" and it is not a general or group name for cards available at Walmart.*

*\*Do not spend funds loaded on the Ten (10) Walmart Gift cards on shopping.*

Regards,

TERRELL MERCER

Market Service Survey Supervisor

[terrellmercer100@gmail.com](mailto:terrellmercer100@gmail.com)

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PMA EVALUATION FORM

INSTRUCTION: 'YES' are acceptable conditions, 'NO' are unacceptable, 'N/A' are items that do not apply or were unverifiable during the visit. Each question provides an opportunity to add comments.

\*Tick appropriate boxes

SECTION 1

WAL-CARD AUDITORIA APPROVED LOCATIONS

- 1. WALMART STORES Nearby YES  NO
- 2. Number of WALMART STORES 1-2  3-4  5-6  7-10

Note that if your answer for Question 1 is 'NO' please text your coordinator/supervisor immediately, likewise if your answer to Question 2 is '1' text your Supervisor.

Store - SURVEY

ITEMS	POOR	FAIR	GOOD	EXCELLENT	COMMENT
1. Cleanliness of the store					
2. Fastness & Efficiency of the Wal-Mart clerk					
3. Customer Service Professionalism					
4. Orderliness of the store					

ADDRESS OF STORE(S) \_\_\_\_\_

SECTION 2

\* You are to answer each of the Questions in not more than two sentences only

- 1. Any limit on Cards purchased at stores visited? YES  NO
- 2. If your answer on Question '1' is YES, How was the situation managed?

\_\_\_\_\_  
\_\_\_\_\_

- 3. After scratching each of the cards & sending pictures, Did you notice any similarity in the codes on each cards

YES  NO

\_\_\_\_\_  
\_\_\_\_\_

Signature \_\_\_\_\_